



Creativity, Communication and Collaboration: the 3 C's to successful research administration □

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INORMS 2010 – TS3



Today

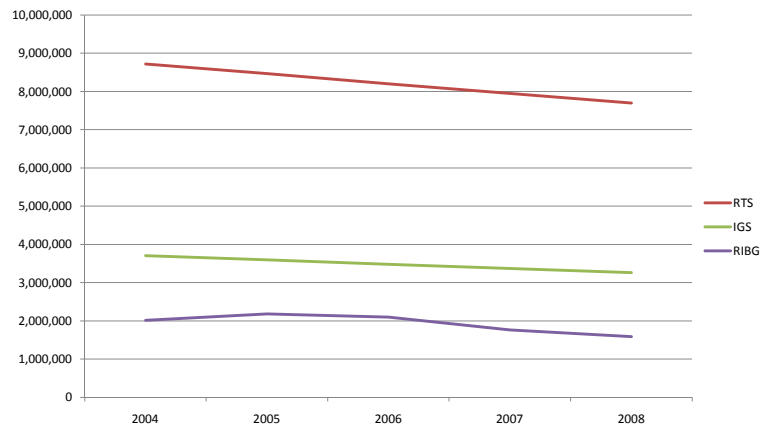
- The 'UNE' context
- Defining our role
- A learning process
 - Creativity
 - Communication
 - Collaboration
- Summary



"Time lost is never found again" – Benjamin Franklin



The 'UNE' Context





The 'Grahame' Context

- Background
 - Finance, HR, IT
 - Now Research (its what matters)
 - Group involvement
 - CRAG, ARMS, INORMS (number 3!)

I like improvement



What is my role?

- Why does my role exist?
 - Research lead teaching (university context)
- Our history
 - The atomic bomb!

Norman Kaplan –1959

“The role of research administration”



2008






















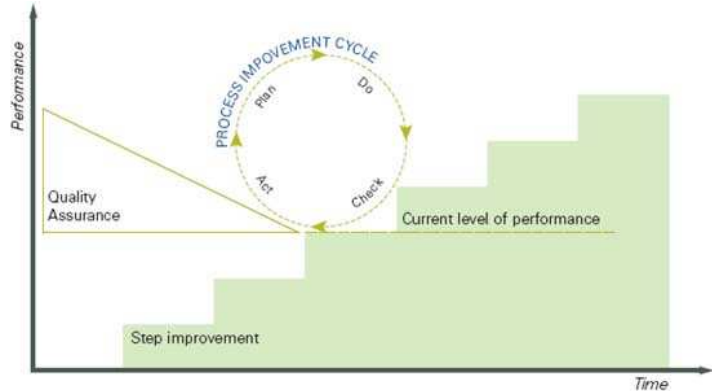


12 Universities, 4 countries
UK, USA, Canada, New Zealand



Improvement

Deming's Continuous Improvement Cycle



Creativity

- Think outside the square!

- Technology changes
- Interdisciplinary research
- New Challenges that need answering
- eResearch

UNE– skills office



"Mom forgot to do the laundry last night, so I made clothes out of Legos."

Author unknown

Communication

- Why do we communicate?
 - Survival
 - **Cooperation**
- Remember its not just about me talking!
 - The receiver must understand the message
- Communication is learnt! (we can still learn today)

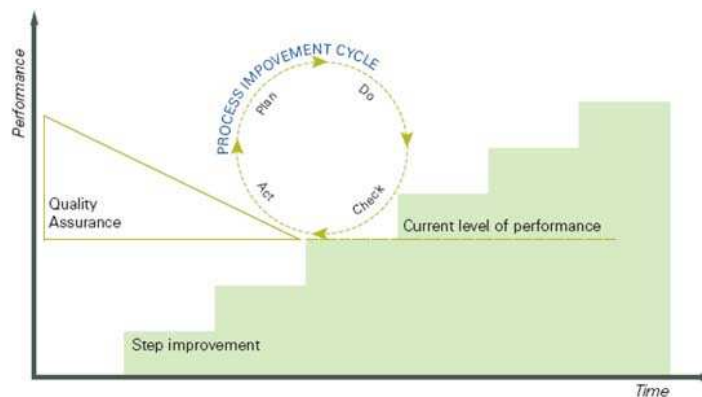
UNE– Excellence in Research for Australia (ERA)

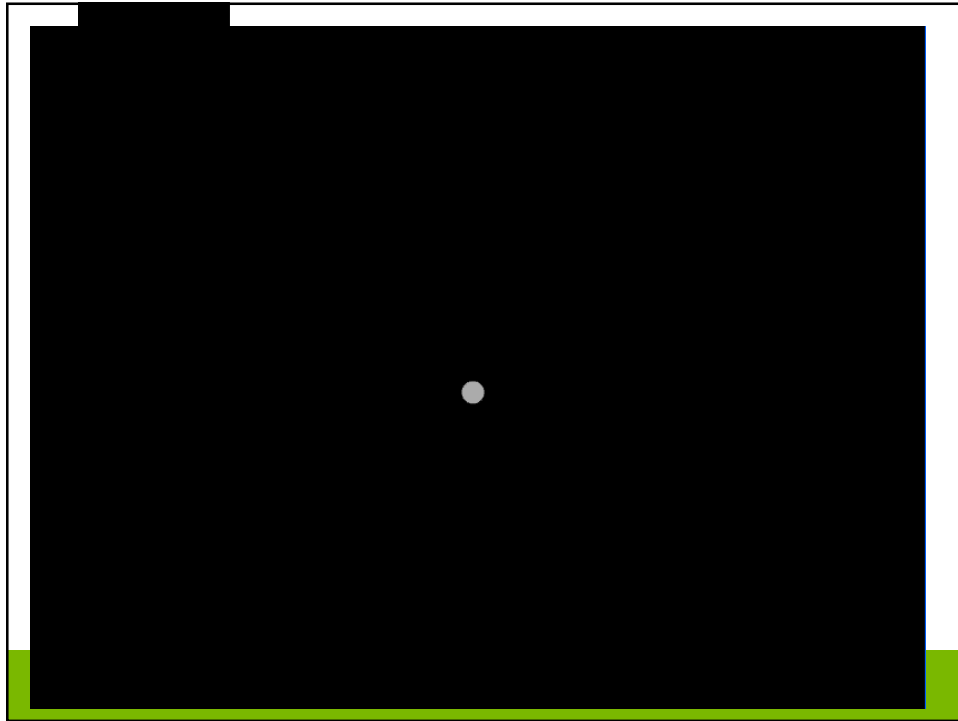
Collaboration

- The difference in words
 - Coordination, Cooperation & Collaboration
 - See Checklist
- “The getting of knowledge: a guide to funding and managing allied research”
 Land and Water Australia (<http://lwa.gov.au/products/pr061240>)
- Problem definition: Does the issue suit collaboration?
 - Partnership profile: Which other suitable, trusted partners may be interested?
 - Management agreement: will management be fair and effective?
 - Justification: Will returns outweigh the transaction costs?

Summary

Don't forget!





Summary-cont

- There is no silver bullet ☹.
- We want Researchers researching! Its not just about the money!
- Continued increase of the stock of knowledge
- We MUST evolve
 - grown
 - change
 - learn



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